

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of December 2018
C.G.No:155/2018-19/Anantapur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

S.C. Kondanna,
3/6,
B.K. Samudram (V) & (M),,,
Anantapur -Dist

Complainant

AND

1.AE/B.K. Samudram
2.ADE/Anantapur (East) Rural
3.DE/Anantapur

Respondents

ORDER

1. S.C. Kondanna of B.K. Samudram Anantapur Dt. presented a complaint before this forum during the Vidhyut Adalat conducted at Anantapur on 11.07.2018. The complainant in his petition has informed that he had paid an amount of Rs. 19,650/- towards release of additional load of 6 KW to the existing load of 1 KW vide DD No. 014278 Dt: 26.02.2014. Since the DD was handed over prior to the state bifurcation in the erstwhile APCPDCL, the same was not adjusted in the accounts of APSPDCL. Inspite of his repeated requests for the past four years his grievance was left unresolved. His complaint in spandana had also not yielded any positive results. Finally he had requested the forum to order for adjustment of the above said amount.
2. The Respondent No.3 in his submission has stated that proposal for adjustment of excess paid amount against service No. 7123202003143 of the complainant's service was submitted to the higher officers and it was clearly mentioned by the Corporate

DESPATCHED
DATE 31/12

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Office/Tirupati that there is no possibility for releasing of the above said amount as the amounts were paid to APCPDCL before merging of CPDCL to SPDCL.

3. Point for determination is whether the complainant is entitled for adjustment of Rs.19,650/- paid by him towards the additional load prior to the bifurcation of the state ?

The case of the complainant is that he had paid an amount of Rs.19,650/- towards release of 6 KW additional load to the existing load of 1 KW to the DE/O/APCPDCL/ATP on 26.02.2014. The amount paid by him was not accounted for in the accounts of APSPDCL.

The respondent in his submission has stated that the Corporate Office/APSPDCL/TPT had clearly mentioned that there is no possibility for releasing of the above said amount since the amounts were paid at APCPDCL before merging.

The Forum has viewed the above with much displeasure since it is the primary responsibility of the utility to account for the transactions made by the previous utility/APCPDCL. All the assets and liabilities prevailed as on the date of bifurcation of the state will automatically transfer to the new utility/legal heirs or successors as per the gazette notifications issued by the Government. It is the bounden duty of the APSPDCL to reconcile the amounts paid by the consumers and arrange to account for properly. But APSPDCL had failed to do so and caused hardship to the complainant. In view of the above the respondents are hereby directed to adjust the amount paid by the complainant towards the current or future bills of his service together with simple interest of 9 % per annum. Thus the point is answered accordingly.

4. In result the respondents are directed to refund the amount paid by the complainant by way of adjustment in current/future bills together with simple interest of 9% per annum and compliance reported within 30 days from the date of receipt of this order.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28th December 2018.

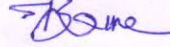
Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.